



Is it to early to start thinking concert season? I think not!!

NOTE: This may be the most important information I am going to ever give you. The number to call to have your phone number removed from the telemarketer list is 1-866-231-2255.

The Bored of Directors (BOD) has been reviewing the member surveys that were submitted and we are hoping to include as much of the feedback into our 2003 plan as possible.

One request was for more information about how tickets are distributed. This process is very tightly controlled by PHIP and we have included the PHIP policy in this newsletter. You may also remember that in your last Manana Times there was a review of our web page that pointed you to the specific PHCOEM parrot points policy. Also, by now, you have received Bob Pitreau's report of every event you attended this past year and how many points you have. That's pretty much everything we know about points and tickets.

Congratulations to Mike and Mark Donnelly on their inductance into the PHCOEM Hall Of Fame!! If you missed the ceremony at the holiday party, check out the club web page for all the info.

Every year our club has to renew our membership with PHIP. We are required to hand in a list of all members, the BOD names/addresses/phone numbers, a list of all the charity work we do including hours volunteered and amount of any donations. Also the name, address, phone, and e-mail of the official contact at the charity that received the donation. We also pay \$1 PHIP dues for every member. This year we paid \$431 in dues, and reported that we donated

\$18,493 to charity, and volunteered 2929 hours. Pretty good contribution to the community and environment wouldn't you say!!

When the current BOD came into office on 9/1/02, one of the first things we did was to ask ourselves what we wanted to do in the club. We decided we wanted to have FUN! So, with that in mind, we went about thinking of what we could do to increase the amount of FUN that we had. We developed a plan for the end of 2002 and here's what we did.

First, we did a member survey to find out what you thought FUN included. We even tried to make the survey FUN by putting everyone that submitted a survey into a drawing for club merchandise (congratulations Mike Donnelly).

Then we invited the "Club Ambassadors", the people that run our meetings in various locations, to our BOD meeting to get their ideas of FUN. We are also trying to jazz up the monthly meetings with things like raffles, movies, etc (let us know if you have any ideas). The PHCOEM PASSPORT program was started to promote FUN and get our members to visit the different locations.

We are also trying to improve the prizes we give away when we hold raffles at events. Did you see all that cool stuff at the holiday party! The grand prize was a complete tailgate package!! Awesome!!!

Have you put your new years resolution on the club web page yet? <WWW.PHCOEM.COM>

We also think it is FUN to recognize the important people in our club. So, we restarted the Member-Of-The-Month program. Each MOTM gets a glass mug with the club logo and their name etched on it.

We think we had a pretty successful 2002 year end. And of course we will continue with the tried and true FUN events we have always enjoyed.

Firz
Bill